

How can I get started?

Go to sidewalkuniversity.org and click on the Parent Rescue link. Fill out the enrollment paperwork and either drop-off, email or fax it to the administrative staff. All contact information is listed at sidewalkuniversity.org. Click the Parent Rescue tab.

What are your hours of operation?

Our goal is to provide premium services to parents and caregivers. We want to help you as much as we can. We are a “parent rescue” facility which means, based on your needs, we could be open during normal business hours up until 8:00 p.m. or 24-hours depending upon the needs of our parents and caregivers. It is best to contact our facility as soon as a need for child care arises. If there isn't a staff member on site, we will do our best to get a qualified staff member on site within 1-2 hours to care for your child.

What if I have an emergent situation and need child care?

As soon as the need for child care arises, please contact us at the number listed on our website. We will do our best to accommodate parents or caregivers by having a qualified staff member on site within 1-2 hours.

What if I need someone to pick up my child from my home location or school and bring them to your facility?

Currently, we do not offer a pickup service. We do offer after care. In the near future, as we expand our services to help parents and caregivers we hope to provide this essential service to our clients.

What if my child is sick and can't go to school?

It is best to contact our facility as soon as you know your child cannot attend school. You can bring your child to our facility and we will care for your child for daily until your child can return to school. Our services allow you to go to work. Please be aware, we currently do not have a nurse on staff and are not authorized to administer prescription medication. In the near future, we hope to offer this service.

What if there is a medical emergency while my child is in your care?

If there is a medical emergency while your child is on-site, we will stabilize the situation and contact the local hospital which is less than one mile from our facility.

How would I contact my child during the day to ensure they are okay?

We always welcome your inquiries about the welfare of your child while in our care. However, please be mindful that when our caregivers have to answer phone calls, it diverts their attention from providing the best child care possible. If there is ever a concern about your child's welfare, we encourage you to speak to the Director.

How do you address disciplinary issues?

We understand that children are sometimes influenced by others. We address disciplinary issues by working with the parent and child to reinforce positive behaviors. We adhere to a strict positive learning environment for the development of all children in our care. If for some reason we feel that we cannot help a child develop positive behaviors we will discuss our suggestions with the staff, parent or caregiver to bring about a more positive result for the child.

What kind of credentials does your staff have?

Our staff has over 25 years of experience to care for your child. Our Executive Director has 8 years of experience in child care and a 12 year background in human resources and leadership development. She is substitute teachers credentialed and has completed the 1st phase of her teaching license. Our Program Administrator has spent the bulk of her career, 15 years, in child care. Our staff is **required** to pass safety certifications, a physical, drug test, background and fingerprint check in order to work for Parent Rescue.

What age groups do you accept at your facility?

We provide child care for ages 0-14 years of age.

What kind of environment is Parent Rescue?

We provide a learning and development environment for your youngster. While in our care they will read, play interactive games and even be provided with physical activity (as long as they have been medically cleared). We will also help your child with homework or projects. Since the Rahway library is just 15 minutes walking distance from our facility, we even provide library visits for research.

What other services do you offer?

At Parent Rescue, your child will be provided with all of their meals from breakfast to dinner. If you need overnight care, we provide them with an evening snack as well. Parent Rescue Program provides after care, mentoring programs, leadership development summer camp and we have a strong relationship with the New Jersey Child Assault Prevention Project <http://www.njcap.org/>. With the necessary funding, elementary (ages 10 and up) and teenage clients will be provided access to a goal setting program.

What Is Sidewalk University?

Sidewalk University (SU), is a non-profit (501)(c)(3) organization that was founded on January 10, 2001. We are proud to celebrate our 10th anniversary this year. SU is committed to helping youngsters in urban and underserved areas become leaders in their communities. We advocate this mission through educational and cultural programs that expand the horizons of our youth by supplying them with the tools, resources and skill sets they will need to lead successful and productive lives. Our goal is to train our teens to think and see the world as visionaries, innovators and entrepreneurs, by providing them with an integrated set of portable business planning and financial skills, community focused skills, and to increase their personal confidence and self-esteem to propel them forward to become a productive citizen of the world.

*We always welcome suggestions from parents, caregivers and child services organizations.
Please direct your questions or concerns to our Director.*